

Discrimination is Against the Law

Pikes Peak Hospice & Palliative Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pikes Peak Hospice & Palliative Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pikes Peak Hospice & Palliative Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Pikes Peak Hospice & Palliative Care at 719 633-3400.

If you believe that Pikes Peak Hospice & Palliative Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Tiffany Buranosky, VP of Quality, Compliance & Education, Pikes Peak Hospice & Palliative Care, 2550 Tenderfoot Hill Street, Colorado Springs, CO 80906, Telephone: 719-633-3400, Fax: 719-633-3800, or tburanosky@pikespeakhospice.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Tiffany Buranosky, VP of Quality, Compliance & Education is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.